

Gambling Helpline Tracking Log
Month Of August 2023

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	9	10	7	8	1	35
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	2	0	1	0	0	3
Admin Reasons	3	3	2	5	1	14
SO Seeking Treatment	0	0	1	0	0	1
SO Seeking Info Only	0	1	0	0	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	2	0	0	2
Other Family Seeking Info Only	0	0	0	2	0	2
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	1	1
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	7	10	5	7	8	37
GA Information	1	0	0	0	0	1
Agency Calling	0	1	0	0	0	1
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	25	18	18	29	13	103
Other (please Specify)	4	12	4	5	5	30
TVG or Casino Reservations	2	9	0	6	1	18
TOTAL	53	64	40	62	30	249
GAT Referrals Given	15	23	24	19	3	84
# People Referred To Treatment	9	11	11	10	1	42
Connected Directly To Agency	3	8	2	2	1	16
Confirmed Appt. With Agency	3	6	2	1	1	13
Permission to call back 72 hour	7	7	5	4	1	24
Successful 72 Hour Call Back	5	8	2	2	1	18
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	5	2	1	1	9
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: BENTON=3 CLACKAMAS=2 COLUMBIA=1 COOS=1 CURRY=2 DESCHUTES=1 JACKSON=1
KLAMATH=1 LANE=8 MARION=5 MULTNOMAH=39 POLK=2 WASHINGTON=13 GEAR=5 =84

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=7 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=5 (11) COLUMBIA COMMUNITY MENTAL HEAL=1 (12) CURRY CO HUM SER (BROOKINGS)=2 (14) BEST CARE BEND=1 (15) GEAR=5 (17) TRANSFORMATION WELLNESS CLINIC=1 (26) POLK COUNTY MENTAL HEALTH=2 (28) LIFEWORKS NW (BEAVERTON)=6 (29) LIFEWORKS NW (HILLSBORO)=5 (36) CASCADIA (CLACKAMAS)=2 (38) VOA=9 (52) LEWIS & CLARK=8 (53) BENTON CO HEALTH DEPARTMENT=3 (57) CENTRO LATINO AMERICANO=1 (75) ASIAN HEALTH SERVICES CENTER=1 (80) SOLUTIONS- SPANISH ONLY=2 (95) HOLISTIC HEALING=9 =72

GA: =0=0

(#7) OTHER: A)REGGIE 12= B)OUT OF STATE CALLERS=7 C)PRANKS=5 D)CALLER INQUIRY=2 E)TELEMARKETER=15 F)SEEKING MENTAL HEALTH=1 G)IRRATE CALLER=1 =31

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	0	3	15	14	14	6	0	53
2ND WEEK	1	1	16	15	14	10	5	2	64
3RD WEEK	2	2	8	10	7	9	2	0	40
4TH WEEK	3	2	13	11	15	9	7	2	62
5TH WEEK	0	1	2	7	6	9	4	1	30
TOTAL	7	6	42	58	56	51	24	5	249

41 # OF REFERAL TO TREATMENT

12 # OF LIVE CHATS

30,000 # OF WEB PAGE HITS

2 # OF SMS/TEXT

0 # OF GAM TALK